WE’RE HIRING!
Low Voltage Field Supervisor / Lead Technician

Diego Technologies Inc. | diegoTECH
Location: Yuma, Arizona **Job Type:** Full-Time
Work Location: In Person / Field-Based
Schedule: Monday–Friday, occasional overtime and weekends
Compensation: $28.00–$36.00 per hour (DOE)

About diegoTECH

Diego Technologies Inc. (diegoTECH) is a Yuma-based technology solutions provider specializing in structured cabling, network infrastructure, IP video surveillance, electronic access control, security alarm and intrusion detection systems, audio/video systems, and managed IT services.

We provide technology solutions for commercial businesses, construction projects, educational facilities, and government organizations throughout Arizona and surrounding areas.

We are seeking an experienced, dependable, and motivated **Low Voltage Field Supervisor / Lead Technician** to join our growing team. This position is ideal for a hands-on leader who takes pride in quality workmanship, understands commercial construction environments, and can manage installation crews while keeping projects on schedule and within budget.

Position Summary

The Low Voltage Field Supervisor / Lead Technician supervises and coordinates daily field operations across assigned low-voltage installation projects. As diegoTECH’s primary on-site representative, this position oversees field technicians, subcontractors, materials, equipment, schedules, installation quality, and job-site safety.

The supervisor works closely with project managers, general contractors, construction superintendents, and other trades to ensure installations meet approved drawings, specifications, applicable codes, and company standards. **This is a hands-on leadership position** requiring installation, troubleshooting, testing, and project-completion support as needed.

Essential Duties & Responsibilities

Field Leadership & Crew Management

- Supervise, coordinate, and direct daily activities of low-voltage installation technicians and subcontractors.
- Assign daily work tasks and establish clear productivity and quality expectations.
- Monitor crew performance, workmanship, attendance, and job-site professionalism.
- Review and verify employee timesheets, labor hours, and daily work activities.
- Identify manpower requirements and coordinate staffing needs with management.
- Provide technical guidance, training, and mentoring to field technicians.
- Address field challenges promptly and escalate personnel or project concerns when necessary.
- Maintain a productive, organized, and professional work environment.

Project Coordination & Scheduling

- Coordinate daily installation activities with project managers, general contractors, construction superintendents, and other trades.
- Attend construction coordination meetings and communicate relevant updates to management.
- Review construction schedules and develop weekly installation look-ahead schedules.
- Monitor project milestones, installation progress, and labor productivity.

- Identify schedule conflicts, site access restrictions, and installation obstacles.
- Immediately report unforeseen site conditions, scope discrepancies, and potential change orders.
- Assist management with labor forecasts, material requirements, and project scheduling.
- Ensure work areas are ready before assigning installation crews.

Low Voltage Installation & Technical Oversight

Supervise, inspect, troubleshoot, and assist with the installation of:

- Structured Cabling: Category 6, Category 6A, and other structured copper cabling systems.
- Fiber Optics: Fiber-optic cabling, terminations, testing, and related infrastructure.
- Network Infrastructure: Racks, cabinets, patch panels, cable management, wireless access points, switches, and telecommunications equipment.
- IP Video Surveillance: IP cameras, network video recorders, video management systems, and related infrastructure.
- Electronic Access Control: Card readers, electronic locks, door controllers, request-to-exit devices, and related equipment.
- Security Alarm & Intrusion Detection Systems: Commercial alarm panels, motion detectors, door/window contacts, glass-break sensors, keypads, sirens, alarm communication devices, and related security equipment.
- Audio/Video & Intercom Systems: Commercial audio/video, intercom, and other low-voltage technology systems.

Additional technical responsibilities include:

- Interpret construction drawings, specifications, riser diagrams, and installation details.
- Verify cable pathways, conduit requirements, mounting locations, and equipment placement.
- Ensure proper cable labeling, termination, testing, and documentation.
- Confirm installations meet manufacturer specifications, applicable codes, and company quality standards.
- Troubleshoot installation deficiencies and assist with system programming and commissioning.
- Coordinate final inspections, system testing, punch lists, and project closeout.
- Verify intrusion alarm systems are properly installed, programmed, tested, and communicating with designated monitoring services when applicable.
- Ensure access control, surveillance, and intrusion systems are properly integrated when required by project specifications.

Quality Control & Documentation

- Conduct regular installation quality inspections.
- Verify work is performed according to approved drawings, specifications, and project requirements.
- Ensure copper and fiber testing is completed and properly documented.
- Verify security system testing, programming, and commissioning documentation is complete.
- Maintain daily field reports, including labor activity, project progress, delays, and material usage.
- Document field changes and assist with maintaining accurate as-built drawings.
- Track deficiencies and ensure punch-list items are resolved promptly.
- Submit project progress reports and supporting documentation to management.
- Assist with final project closeout documentation and customer acceptance.

Materials, Equipment & Cost Control

- Coordinate material requests, deliveries, storage, and distribution.
- Track material consumption and identify shortages before they affect project schedules.
- Maintain accountability for company tools, equipment, and assigned materials.
- Minimize waste, unnecessary labor, rework, and equipment damage.

- Monitor labor hours against project expectations and communicate potential overruns.
- Identify opportunities to improve installation efficiency and project profitability.
- Ensure materials and equipment are properly secured at job sites.

Job-Site Safety & Compliance

- Promote and enforce safe work practices and company safety procedures.
- Conduct job-site safety discussions and address unsafe conditions immediately.
- Ensure technicians use appropriate personal protective equipment (PPE).
- Verify safe ladder use, lift operation, cable installation, and equipment handling.
- Follow applicable OSHA requirements, electrical codes, building codes, and project-specific safety requirements.
- Coordinate required site access, safety orientations, and equipment certifications.
- Report accidents, injuries, near misses, and unsafe conditions promptly.
- Maintain clean, organized, and safe work areas.

Communication & Customer Relations

- Represent diegoTECH professionally when interacting with clients, contractors, inspectors, and other trades.
- Maintain clear communication with project managers and company leadership.
- Provide timely updates regarding project status, labor needs, materials, and potential delays.
- Resolve routine field coordination issues professionally.
- Communicate project changes and concerns before they affect budgets or schedules.
- Support positive customer relationships and uphold diegoTECH's reputation for quality workmanship.

Required Qualifications

- High school diploma or equivalent.
- Minimum 5 years of hands-on low-voltage installation experience.
- Minimum 2 years of experience leading crews, supervising installers, or coordinating construction field operations.
- Strong knowledge of commercial structured cabling and low-voltage infrastructure.
- Experience installing and troubleshooting copper and fiber-optic cabling systems.
- Experience with IP surveillance, electronic access control, and network infrastructure installations.
- Working knowledge of commercial security alarm and intrusion detection systems, including installation, wiring, programming, testing, and troubleshooting.
- Ability to read and interpret construction drawings, specifications, and technical diagrams.
- Experience coordinating work with general contractors and other construction trades.
- Ability to manage field crews, labor hours, materials, and daily installation schedules.
- Proficiency with Microsoft Outlook, Excel, and standard business applications.
- Strong written and verbal communication skills.
- Ability to work independently, make sound field decisions, and manage multiple priorities.

Driver's License, Background & Security Requirements

The following requirements are mandatory:

- Valid Driver's License (Required): Must possess and maintain a valid state-issued driver's license and an acceptable driving record.
- Background Check (Required): Must successfully pass applicable pre-employment background screening.

- MCAS Yuma Access (Required): Must be eligible to obtain and maintain local background clearance and installation access authorization for Marine Corps Air Station (MCAS) Yuma.
- Military Installation Compliance: Must comply with all applicable installation access, identification, and security procedures.

A federal security clearance (Secret or higher) is not required for this position.

Preferred Qualifications

- BICSI Installer, Technician, or equivalent industry certification.
- OSHA 10 or OSHA 30 certification.
- Manufacturer training or certifications in surveillance, access control, intrusion detection, or network infrastructure systems.
- Experience with Digital Watchdog, Uniview, or comparable IP surveillance systems.
- Experience with commercial electronic access control systems.
- Experience with commercial intrusion alarm platforms such as DSC, Honeywell/Resideo, Bosch, DMP, or equivalent manufacturers.
- Familiarity with alarm monitoring communications, intrusion system integration, and applicable installation standards.
- Experience using copper cable certification testers, fiber test equipment, and troubleshooting tools.
- Familiarity with TIA structured cabling standards and applicable NEC requirements.
- Experience with construction scheduling, project management, or field service software.
- Experience supervising commercial, educational, industrial, or government projects.
- Familiarity with lift operation, job-site safety requirements, and construction documentation.

Professional Attributes

- Leadership: Directs crews, sets expectations, and holds team members accountable.
- Accountability: Takes ownership of assigned projects and follows through on commitments.
- Technical Competence: Understands installation methods and resolves field challenges.
- Organization: Effectively manages labor, materials, schedules, and documentation.
- Communication: Provides clear, professional updates to management, customers, and contractors.
- Problem-Solving: Identifies potential issues early and develops practical solutions.
- Quality Mindset: Takes pride in professional installations and attention to detail.
- Teamwork: Assists technicians and collaborates with other departments.
- Professionalism: Dependable, punctual, trustworthy, and respectful.

Working Conditions

- Full-time, primarily field-based position in Yuma, Arizona.
- Standard schedule is Monday through Friday.
- Overtime, weekend work, or after-hours work may occasionally be required.
- Travel to construction sites throughout Arizona and surrounding areas may be necessary, up to approximately 25%.
- Work may occur in occupied commercial buildings, active construction sites, warehouses, outdoor environments, and military installations.
- Must be comfortable working around construction equipment and other trades.

Physical Requirements

- Ability to stand, walk, bend, kneel, climb, and reach throughout the workday, with or without reasonable accommodation.
- Ability to safely use ladders and approved personnel lifts when properly trained.

- Ability to lift and move equipment weighing up to 50 pounds, with assistance or appropriate equipment for heavier items.
- Ability to work in outdoor conditions, including Arizona summer temperatures, while following appropriate heat-safety procedures.
- Ability to identify cable labels, equipment indicators, and other visual installation details, with reasonable accommodation where applicable.

Compensation & Benefits

Hourly Pay: $28.00–$36.00 (DOE)
Approximately $58,240–$74,880 annually based on a standard 40-hour workweek, excluding overtime. Compensation is based on experience, qualifications, technical capabilities, and leadership skills.

- Paid time off.
- Opportunities for professional development and technical training.
- Career advancement opportunities as diegoTECH continues to grow.

Why Join diegoTECH?

At diegoTECH, we take pride in delivering professional technology infrastructure and security solutions that businesses depend on. This position offers an opportunity to lead installation crews, work on a variety of commercial technology and security projects, and contribute directly to the success and growth of our company.

We are looking for someone who takes ownership of their work, leads by example, and is committed to completing projects correctly the first time.

How to Apply

Interested candidates should submit their resume, relevant certifications, and a summary of their low-voltage installation and supervisory experience.
Diego Technologies Inc. (diegoTECH)
Yuma, Arizona
Website: www.diegotech.com